

## **Daylong Direct: free delivery** straight to your door

When you need your compression garment renewing, follow our three step process to get it delivered straight to your door. Daylong Direct dispense ALL Compression Garments on Drug Tariff Part IXA.

## 1. Clinic visit

If you are ordering compression for the first time, you will need to see a healthcare professional to confirm that it is safe for you to wear compression and that it is the right treatment for you. Once your healthcare professional is happy that it is safe, you can discuss which garment is best for you, you will be measured and will receive a prescription.

If you have been wearing compression for a while, you may have a repeat prescription. This is a white form attached to your green prescription that enables you to get a new garment without seeing your clinician. If you have lost your repeat prescription, contact your healthcare professional to order a new one. Your repeat prescription is valid for 6–12 months, after which you will need a review to check your compression is still right for you, as there may have been changes in your general or limb health.

## 2. Prescription

Once you have your prescription, send it to Daylong Direct using our FREEPOST address:

FREEPOST RTHL-YUAG-GCST. Daylong Direct, Unit 5, Solomon Road, Heritage House, Cossall Industrial Estate, Ilkeston, DE7 5UD.

You can request free envelopes from our customer service team, or write the address on a normal envelope.

Alternatively, You will need to ask your healthcare professional to send to us using Daylong Direct (reference No. FJ708) as the preferred dispenser.

Did you know you can nominate Daylong Direct as your preferred supplier of compression hosiery today. A free and easy way to get your prescription for compression hosiery - to find out more at www.daylong.co.uk

## 3. Processed & Dispatched

Patient

**Free Delivery** 

Home, clinic or hospice

Track and Trace - if we

have vour email vou can

receive updates about your

delivery.

\* Requires patient nomination

Once we receive your prescription, we will check that we have all the information we need, and will dispatch your garment straight to your door for **FREE** via first class post. Our specialist knowledge on compression hosiery and garments allows us to dispense prescriptions quickly, usually within 3-5 working days\* on receipt of the prescription, directly to your preferred address.



The Re-Mind (Reminder) service helps you know when they need to order a **NEW** pair of compression garments on prescription. **Our FREE service** helps keep patients Daylong informed and empowered. Prescriber GP or clinician 1. Clinical decision (Compression hosiery prescribed or request your repeat Prescription) FREEPOST 2. Prescription 3. Processed or EPS (Electronic Prescription Service)\* & Dispatched Daylong 1. Receive prescription 2. Check (prescription, patient status - Exempt or require to pay and MTM form if required) 3. Process order for compression garment 4. Prescription dispensed